



## Travel with Confidence!

# HEALTH AND SAFETY GUIDELINES WHILE ON TOUR

For 35 years, Main Street Tours has maintained our commitment to safety and the health and well-being of our travelers. While things have changed in our world, our commitment to our travelers remains as solid as ever.

To ensure your health, safety and peace-of-mind while traveling with us, we have established a program with enhanced measures and procedures throughout our tours, from start to finish. The following three areas address our commitment to exceed industry and CDC (Centers for Disease Control and Prevention) standards, providing a safe and clean environment for all.

### 1. ENHANCED SCREENING

We are implementing new tour check-in procedures and pre-trip health screenings to ensure travelers a safe start to their tour. Travelers will be asked to sign off on a few basic Covid-19 related health questions before stepping aboard the coach (see sample waiver on the back). We will conduct touchless forehead temperature checks for both travelers and staff at the start of the tour, as well as monitoring throughout the tour. Any guest with a temperature higher than 100.4 degrees (per CDC guidelines) will not be allowed to board the motorcoach. Should this happen, we will make every effort to offer at least a partial refund.

### 2. RESPONSIBLE SOCIAL DISTANCING AND MASKS

For the foreseeable future, we will be requiring masks while on board the coach and whenever safe distancing is not feasible. Travelers are asked to bring their own face mask, however additional face masks and hand sanitizer will be made available. For now, we will be limiting capacity on a 56-passenger coach to a maximum of 30-40 passengers, depending on the destination. If you would like to be guaranteed two seats to yourself, a small social-distancing surcharge may apply. Please call us for details. Those who prefer more distance will be seated toward the front of the coach. There will be no seat rotation. Guests sitting in the rear of the coach will be asked to board first and disembark last.

### 3. COMMITMENT TO CLEAN

As a part of our commitment to clean, we are requiring enhanced cleaning and sanitizing procedures with our hotel partners, attractions, restaurants, airlines, and motorcoach companies.

Our local motorcoach company has implemented an extensive "Clean Ride" program which includes a DAILY 36-Point disinfection. Electrostatic sprayers are being used to disinfect all surface areas inside the motorcoach prior to the beginning of the tour. In addition, the tour director and driver will be cleaning and sanitizing the high touch points on the coach on a regular basis throughout each day. The coaches are also now equipped with a new air filtration system which removes respiratory droplets circulating fresh, outside air approximately every five minutes.

Guests will be asked to use hand-sanitizer each time they board the coach. We will also be removing many of the "touch points" of travel, including luggage handling and self-serve buffets. In lieu of the tour director handing out snacks throughout the trip, each guest will be provided with a snack bag upon boarding. Our traditional afternoon "wine down" beverage service will be conducted outside the coach before boarding.

### WE LOOK FORWARD TO WELCOMING YOU BACK SOON

We have always been committed to the health and safety of our travelers and team members, but we are raising the bar to an even higher level to ensure they are able to continue to enjoy the freedom to experience the wonder and joy of travel

Main Street Tours will continue to review and update our safety protocols, following the standards set forth by travel and health agencies across the globe including the U.S. Center for Disease Control (CDC), World Health Organization (WHO), Cruise Lines International Association (CLIA) and the National Tour Association (NTA).

*Last updated: September 25, 2020*



## Assumption of Risk and Waiver of Liability Relating to Coronavirus/COVID-19

I acknowledge the CDC (Centers for Disease Control & Prevention) currently advises that travel by bus, where it can be hard to physically distance from other travelers, can increase my chances of getting and spreading the Coronavirus/COVID-19.

I further acknowledge that M.S. Tours, Inc. (dba Main Street Tours and Circle of Friends Travel Club) has put in place preventative measures to reduce the spread of COVID-19 but cannot guarantee that I will not become infected with COVID-19.

I understand that the risk of becoming exposed to and/or infected by COVID-19 may result from the actions, omissions, or negligence of myself and others, including, but not limited to, company staff, other company vendors (hotels, attractions, restaurants, etc.) and their employees, and other passengers. Nonetheless, I assume all related risks, both known and unknown, associated with the services provided by M.S. Tours, Inc. (dba Main Street Tours and Circle of Friends Travel Club).

I voluntarily seek services provided by M.S. Tours, Inc. (dba Main Street Tours and Circle of Friends Travel Club) and acknowledge that may be increasing my risk to exposure to COVID-19. I acknowledge that I must comply with all set procedures and protocols established by M.S. Tours, Inc. (dba Main Street Tours and Circle of Friends Travel Club) to reduce the spread of COVID-19 while traveling.

**I ATTEST THAT (Please read and initial your understanding next to each item):**

- \_\_\_\_\_ I am not experiencing any symptom of illness such as cough, shortness of breath or difficulty breathing, or fever.
- \_\_\_\_\_ I have not traveled internationally within the last 14 days.
- \_\_\_\_\_ I have not traveled to a highly impacted area within the United States in the last 14 days.
- \_\_\_\_\_ I do not believe I have been exposed to someone with a suspected and/or confirmed case of COVID-19.
- \_\_\_\_\_ I have not been diagnosed with COVID-19.
- \_\_\_\_\_ I am/will be following all CDC recommended guidelines and limiting my exposure to COVID-19 including, but not limited to, the wearing of an appropriate face covering/mask.
- \_\_\_\_\_ Should I feel and/or become sick while as a tour participant, I will immediately alert Main Street's staff and will cooperate should I be asked to leave the tour. I understand that travel home would be at my expense and unless I have purchased Tour Protection with Interruption Assurance, I would not be entitled to any refund.

By signing this Waiver, I hereby forever release and waive my right to bring suit against M.S. Tours, Inc. (dba Main Street Tours and Circle of Friends Travel Club) and its owners, officers, directors, managers, officials, trustees, agents, employees, or other representatives in connection with exposure, infection, and/or spread of COVID-19 related to utilizing M.S. Tours, Inc.'s services and premises. I understand that this waiver means I give up my right to bring any claims including for personal injuries, death, disease or property losses, or any other loss, including but not limited to claims of negligence and give up any claim I may have to seek damages, whether known or unknown, foreseen or unforeseen. I understand and agree that this release includes any claims based on the actions, omissions, or negligence of M.S. Tours, Inc. or any of its employees, owners, agents or other representatives related to utilizing M.S. Tours, Inc.'s services and premises.

I agree to indemnify and hold M.S. Tours, Inc. (dba Main Street Tours and Circle of Friends Travel Club) as well as any of its affiliates or subsidiaries, officers, directors, managers, members, agents, attorneys, representatives, predecessors, successors and assigns, harmless against any and all claims, suits or actions of any kind whatsoever for liability, damages, compensation or otherwise arising out of the services provided by M.S. Tours, Inc. (dba Main Street Tours and Circle of Friends Travel Club). This indemnity includes attorney's fees as well as any related costs. I am aged 18 or older and fully competent to sign this Waiver. I understand and agree that this Waiver is intended to be as broad and inclusive as permitted by the laws of the State of California. I certify that I have read this Waiver, that I fully understand its contents and voluntarily sign it. I agree that no oral representations, statements, or other inducements to sign have been made apart from what is written in this Waiver.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed Name \_\_\_\_\_